

## Wanne**plant**guarantee?





#### THANK YOU FOR YOUR PLANT PURCHASE FROM WANNEMAKER'S HOME AND GARDEN CENTER.

WE WANT YOU TO HAVE SUCCESS AND WILL HAPPILY ANSWER QUESTIONS CONCERNING PLANTING, WATER CARE AND MAINTENANCE OF PLANTS.

# WE WILL GUARANTEE 100% OF THE PURCHASED PLANT PRICE ON NURSERY STOCK ITEMS THAT WERE PURCHASED FROM WANNEMAKER'S (SEE DETAILS AND EXCLUSIONS BELOW)

### THIS GUARANTEE COVERS THE FOLLOWING PLANTS:

- Trees, shrubs & evergreens are guaranteed for a period of one year from date of purchase
- Roses, rhododendrons & azaleas are guaranteed up to November 1st of the year of purchase.

Please remember that plants are living things that need maintenance and care. Success with your new plant is tied directly to the amount of care it is given and will largely depend on it receiving sufficient water and fertilizer during their growing season to keep them healthy.

**ORIGINAL RECEIPT MUST BE ACCOMPANIED WITH DEAD PLANT. NO EXCEPTIONS!** Plant materials on sale up to 50% off will receive a guarantee at the sale price. Plant materials on sale for 50% off or greater are not guaranteed. All claims are resolved in the form of a store credit minus any coupons or discounts. No cash or credit card refunds will be given. **REPLACEMENT PLANT WILL NOT BE GIVEN.** 

#### WHAT DO I DO IF MY PLANT IS NOT ACTING AS IT SHOULD?

#### Do not immediately dig the plant

**up.** We want your plant to not just survive but thrive in its new home. Please remember that plants are living things with natural flaws and imperfections.

Contact a nursery associate or manager about possible solutions. In some cases, certain plants can go through a period of transplant shock when going into their new soil and most likely will recover if the proper steps are taken in order to remedy the problem.

### **DUE TO HARDINESS, CLIMATE AND VARIABLES BEYOND OUR CONTROL,**THE FOLLOWING ITEMS ARE NOT COVERED BY THE GUARANTEE:

Annuals, perennials, butterfly bushes, groundcover, hanging baskets, herbs &

vegetables, ornamental grasses, vines, sod, tropicals, aquatic plants, houseplants, clearance items and bulbs.

**PLEASE NOTE:** Many tree and shrub varieties do not get any leaves until nearly June. Please do not attempt to pursue a warranty until the appropriate time has passed.



#### WHAT THE WARRANTY DOES NOT COVER

- Plants that are damaged by physical injury, lack of care or extreme natural conditions.
- If a plant is not blooming properly or growing to meet your expectations, there are often steps that can be taken to remedy the issue. Please seek out a member of our nursery staff for assistance.
- Previously replaced and warrantied plants.
- Any delivery or planting fees associated with the plant purchase.
- Plants installed in above ground containers, raised beds or have never been planted
- Holiday evergreens

WE WILL HAPPILY ANSWER QUESTIONS CONCERNING PLANTING, WATER CARE AND MAINTENANCE OF PLANTS.



GROWING FAMILY TRADITIONS

**FOR 50 YEARS** 

630.852.0700 WANNEMAKERS.COM